

## **Quality Policy**

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Medcare MSO is a revenue cycle management company that provides services to the healthcare sector. The management and employees of Medcare MSO are committed to providing high quality services that will maximize our clients' payments received and ensure a significant increase in revenue, using practices in keeping with industry standards and regulations.

The management is committed to operating in full compliance with regulatory requirements.

To ensure continual improvement in the quality management system, the management commits to:

- Strive to continually improve its ability to fulfill the needs & expectations of our valued customers.
- > Establish quality objectives at all levels.
- Identify and control internal and external issues that can affect our services and our quality management system.
- Provide ongoing training to our staff to improve their skills and knowledge, to keep them abreast of changes in the industry.
- Provide a work environment where employees feel safe and secure at work.
- Remain up to date with changes in pertinent requirements by working > with consultants and industry experts.

Approved By: